

# PSYCHOLOGICAL ASSESSMENT SERVICES

## CLINICAL & FORENSIC PSYCHOLOGY

2107 N. Broadway  
Suite 207  
Santa Ana, CA 92706

Mailing & Billing Address:  
P.O. Box 6299  
Laguna Niguel, CA 92607  
(714)972-0040  
Fax (714)972-0477

6/3/2020

Attn.

Sedgwick Claims Management  
P.O. Box 14563  
Lexington, KY 40512

RE: **Darlene Walls** vs. Kaiser Permanente  
SSN: 558-37-5679  
CL#:

To Whom It May Concern:

Please be advised that our office has an outstanding bill and/or lien for medical services rendered in connection with the above-captioned workers' compensation case. Kindly place our office on the official mailing list for service of process.

Pursuant to California Code of Regulations (CCR) Section(s) 10608, 10615, 10622, 10500, 10510, 10886, and Beverly Hills Multi Specialty Group v. WCAB (1994) 26 CA4th 789, demand for service upon this office is made of the defendant(s), insurance carrier(s), and employer(s) in this case for any and all unprivileged documentary evidence relating to this case, including, but not limited to, the entire medical file, medical reports (including evaluating physicians), pleadings, deposition transcripts of any person including the applicant, witness statements, claims file, compromise and release, stipulation with request for award, findings and award, findings and order, and WCAB order, determination and order, personnel documents demonstrating compliance with Labor Code Sections 3550 and 3551, employers' report of occupational injury and illness, transmittal letter(s) to Agreed/Panel Medical Examiner(s), transmittal letter to defendant doctors, benefit printouts, denial letters, notice of termination of benefits, delay letters, and any other documents upon which defendants base their objections to our lien interest, demand is also made for any and all supporting wage records relating to the injured worker in this case.

**Please be advised that we only accept hard copies no cd's or email.**

Thank you for your prompt attention to this matter.

Sincerely,  
Nina Lofton

**DOCTOR'S FIRST REPORT OF OCCUPATIONAL INJURY OR ILLNESS**

Within 5 days of your initial examination, for every occupational injury or illness, send two copies of this report to the employer's workers' compensation insurance carrier or the insured employer. Failure to file a timely doctor's report may result in assessment of a civil penalty. In the case of diagnosed or suspected pesticide poisoning, send a copy of the report to Division of Labor Statistics and Research, P.O. Box 420603, San Francisco, CA 94142-0603, and notify your local health officer by telephone within 24 hours.

1. INSURER NAME AND ADDRESS Sedgwick Claims Management P.O. Box 14563 Lexington, KY 40512			PLEASE DO NOT USE THIS COLUMN
2. EMPLOYER NAME Kaiser Permanente			Case No.
3. Address No. and Street 9333 Imperial Hwy.	City Downey, CA	Zip 90242	Industry
4. Nature of business (e.g., food manufacturing, building construction, retailer of women's clothes.)			County
5. PATIENT NAME (first name, middle initial, last name) Darlene Walls	6. Sex <input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	7. Date of Birth 03/23/1967	Age
8. Address: No. and Street 16323 Cornuta Ave. Apt 8	City Bellflower, CA	Zip 90706	9. Telephone number (213)401-8827
10. Occupation (Specific job title)			11. Social Security Number 558-37-5679
12. Injured at: No. and Street	City	County	Hospitalization
13. Date and hour of injury or onset of illness 1/1/2015-1/20/2020;7/1/2018-12/31/2018;7/1/2018-1/29/2020	Mo. Day Yr. Hour a.m. p.m.	14. Date last worked Mo. Day Yr	Occupation
15. Date and hour of first examination or treatment 05/27/2020	Mo. Day Yr. Hour a.m. p.m.	16. Have you (or your office) previously treated patient? <input type="checkbox"/> Yes <input type="checkbox"/> No	Return Date/Code
<p>Patient please complete this portion, if able to do so. Otherwise, doctor please complete immediately, inability or failure of a patient to complete this portion shall not affect his/her rights to workers' compensation under the California Labor Code.</p> <p>17. DESCRIBE HOW THE ACCIDENT OR EXPOSURE HAPPENED. (Give specific object, machinery or chemical. Use reverse side if more space is required.) The patient reports that, while working for Kaiser Foundation Hospitals DBA Medical Center/Kaiser Permanente Downey Medical Center/ Kaiser Foundation Hospitals DBA Medical Center for Diabe, she was exposed to work stress, work pressure, work overload, and incidents of harassment by her coworkers. With time, the patient developed pain in her arms, wrists, shoulders, back, and which she related to the heavy and repetitive nature of her work. As a result of her work exposure and persisting pain, she developed symptoms of anxiety, depression, and insomnia.</p>			
<p>18. SUBJECTIVE COMPLAINTS (Describe fully. Use reverse side if more space is required.) The patient reports feeling sad, helpless, hopeless, lonely, afraid, terrified, scared, angry, and irritable. She tends to socially isolate and withdraw from others. She experiences conflicts with others due to her irritable mood. She has lost confidence in herself and interest in her appearance. She lacks motivation. She has lost interest in her usual activities, as she no longer enjoys these activities as she once did. She experiences crying episodes. At times, she feels like crying. She feels much more sensitive and emotional than she once was. She has an increased appetite and estimates that she has gained approximately ten pounds. She has difficulty controlling her impulses. She reports sleep difficulties due to her excessive worries and pain. She awakens throughout the night and early in the morning. She maintains a low energy level and feels easily tired and fatigued throughout the day. She experiences distressing dreams, flashbacks, and intrusive recollections. She reports angry outbursts. She feels nervous, restless, agitated, and tense. She has difficulty concentrating and remembering things. She is fearful without cause and worries excessively. She worries about the possibility of future surgery. She is bothered by episodes of dizziness, muscle tension, numbness, tingling sensations, and wobbliness in her legs. She feels unable to relax. She fears the worst happening and losing control. She feels pessimistic and self-critical. She has a decreased sexual desire. She reports gastrointestinal disturbances, headaches, and hypertension. Her headaches are exacerbated and/or triggered when she feels under stress and as her mood worsens.</p>			
<p>19. OBJECTIVE FINDINGS (Use reverse side if more space is required.) A. Physical examination The patient presented with an anxious and sad mood, depressed affect, and memory difficulties. B. X-ray and laboratory results (State if none or pending.) Psychological testing revealed significant depressive and anxious symptoms.</p>			

**DOCTOR'S FIRST REPORT OF OCCUPATIONAL INJURY OR ILLNESS**20. **DIAGNOSIS** (if occupational illness specify etiologic agent and duration of exposure.) Chemical or toxic compounds involved? \_\_\_\_\_ Yes  No

**AXIS I:** Major Depressive Disorder, Single Episode, Mild (F32.0).  
 Anxiety Disorder Not Otherwise Specified (F41.9).  
 Insomnia Related to Generalized Anxiety Disorder and Chronic Pain (F51.05).  
 Stress-Related Physiological Response Affecting Headaches (F54).

21. Are your findings and diagnosis consistent with patient's account of injury or onset of illness?  Yes \_\_\_\_\_ No If "no", please explain.22. Is there any other current condition that will impede or delay patient's recovery?  Yes \_\_\_\_\_ No If "yes", please explain.

The patient's chronic sleep disturbances, persisting pain, and physical impairments.

23. **TREATMENT RENDERED** (Use reverse side if more space is required.) Psychological Evaluation**PLEASE BE ADVISED, a more comprehensive report will be issued with RFAs for the treatment listed below.**

24. If further treatment required, specify treatment plan/estimated duration

**Cognitive Behavioral Group Psychotherapy (90853) 1X/week for 8 weeks.****Hypnotherapy/ Relaxation Training (90880) 1X/week for 8 weeks.****Medical evaluation to consider the use of psychotropic medication.****Follow up in 45 days.**

The research literature and treatment guidelines listed in the Appendix section of this report provides medical evidence in support of the necessity and appropriateness of the treatment intervention recommended for this patient (Please see Appendix sections I and II).

25. If hospitalized as inpatient, give hospital name and location Date Mo. Day Yr. Estimated stay

Admitted / /

N/A

26. **WORK STATUS** -- Is patient able to perform usual work? \_\_\_\_\_ Yes  No

If "no", date when patient can return to:

Regular work \_\_\_/\_\_\_/\_\_\_

Modified work \_\_\_/\_\_\_/\_\_\_

Specify restrictions: **To be determined when patient reaches MMI status**

Doctor's Signature \_\_\_\_\_

CA License Number PSY12317Doctor Name and Degree (please type) Nelson J. Flores, Ph.D., QMEIRS Number 33-0889238Address 2107 N. Broadway #207, Santa Ana, CA 92706Telephone Number (714) 972-0040

Any person who makes or causes to be made any knowingly false or fraudulent material statement or material representation for the purpose of obtaining or denying workers' compensation benefits or payments is guilty of a felony.

I reviewed the medical and collateral records.  15 mins. \_\_\_\_\_ 30 mins \_\_\_\_\_ mins.**REQUEST FOR UTILIZATION REVIEW****The patient verbally consented to telehealth.**

Darlene Walls

Page 2

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1. INSURER NAME AND ADDRESS S.C.I.F. P.O. Box 65005 Fresno, CA 93650			PLEASE DO NOT USE THIS COLUMN
2. EMPLOYER NAME Kaiser Permanente			Case No.
3. Address No. and Street 9333 Imperial Hwy.		City Downey, CA 90242	Zip 90242
4. Nature of business (e.g., food manufacturing, building construction, retailer of women's clothes.)			County
5. PATIENT NAME (first name, middle initial, last name) Darlene Walls		6. Sex <input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	7. Date of Birth 03/23/1967
8. Address: No. and Street 16323 Cornuta Ave. Apt 8		City Bellflower, CA 90706	9. Telephone number (213)401-8827
10. Occupation (Specific job title)		11. Social Security Number 558-37-5679	
12. Injured at: No. and Street		City	County
13. Date and hour of injury or onset of illness 1/1/2015-1/20/2020; 7/1/2018-12/31/2018; 7/1/2018-1/29/2020		14. Date last worked Mo. Day Yr	
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Patient please complete this portion, if able to do so. Otherwise, doctor please complete immediately, inability or failure of a patient to complete this portion shall not affect his/her rights to workers' compensation under the California Labor Code.			
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21. Are your findings and diagnosis consistent with patient's account of injury or onset of illness?  Yes  No If "no", please explain.22. Is there any other current condition that will impede or delay patient's recovery?  Yes  No If "yes", please explain.

The patient's chronic sleep disturbances, persisting pain, and physical impairments.

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25. If hospitalized as inpatient, give hospital name and location

Date Mo. Day Yr.

Estimated stay

Admitted / /

N/A

26. **WORK STATUS** -- Is patient able to perform usual work?  Yes  No

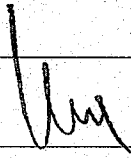
If "no", date when patient can return to:

Regular work / /

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Specify restrictions :To be determined when patient reaches MMI status

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Doctor Name and Degree (please type)

Nelson J. Flores, Ph.D., QME

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10. Occupation (Specific job title)			11. Social Security Number <b>558-37-5679</b>			Disease
12. Injured at: No. and Street		City		County		Hospitalization
13. Date and hour of injury or onset of illness		Mo. Day Yr.		Hour		14. Date last worked Mo. Day Yr
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15. Date and hour of first examination or treatment		Mo. Day Yr.		Hour		16. Have you (or your office) previously treated patient? <input type="checkbox"/> Yes <input type="checkbox"/> No
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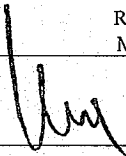
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## APPENDIX

- I. The following research literature provides medical evidence that the treatment modalities that I have recommended for this patient, including cognitive-behavioral and individual/group supportive psychotherapy, relaxation training, hypnosis and a combination of psychotherapy and psychotropic medications prescribed by a psychiatrist are reasonable and necessary for the treatment of patient's emotional symptomatology and persistent chronic pain.
  1. **ACOEM's Occupational Medicine Practice Guidelines at pages 399 to 400**, "The psychology literature contains much information about meditation, relaxation techniques, and biofeedback for stress and anxiety...using these techniques can be preventive or helpful for patients with specific physiologic responses to stress. Relaxation techniques include meditation, relaxation response, and progressive relaxation. These techniques are advantageous because they may modify the manifestations of daily, continuous stress."
  2. Experimental subjects suffering from chronic pain and treated in a multi-modality based setting including the provision of psychotherapy reported less pain, better control over pain, more pleasurable activities and feelings, less avoidance and less catastrophizing. In addition, disability was reduced in terms of social roles, physical functions and mental performance. (Basler HD, Jakle C, Kroner-Herwig B. Incorporation of cognitive-behavioral treatment in to the medical care of chronic low back patients: a controlled randomized study in German pain treatment centers. *Patient Educ Couns.* 1997; 31(2): 113-24.)
  3. **Farrugia, D. & Fetter, H. (2009). Chronic pain: Biological understanding and treatment suggestions for mental health counselors. *Journal of Mental Health Counseling, 31, 189-200.*** There is abundant research to support the effectiveness of psychological intervention for chronic pain, especially the application of cognitive-behavioral techniques (Turk, D., & Gatchel, R. (Eds.). (2002). *Psychological approaches to pain management: A practitioner's handbook*. New York: Guilford Press). More than any other counseling approach, the effectiveness of cognitive-behavioral therapy (CBT) in management and amelioration of chronic pain has been supported and empirically tested by outcome-based research (Thron, B. (2004). *Cognitive therapy for chronic pain*. New York: Guilford Press. Turk, D., & Gatchel, R. (Eds.). (2002). *Psychological approaches to pain management: A practitioner's handbook*. New York: Guilford Press). The goals of CBT are to moderate the demoralizing and potentially depressive experiences of the person in chronic pain and to encourage self-efficacy through psychological and physical behaviors that help enhance treatment outcomes (Turk, D. (2002). biopsychosocial perspective on chronic pain. In D. Turk & R. Gatchel (Eds.), *Psychological approaches to pain management: A practitioner's handbook* (pp. 138-158). New York: Guilford Press).



4. **Pavlek, M. (2008). Paining out: An integrative pain therapy model. *Clinical Social Work Journal*, 36, 385-393.** In recent years, leading pain-management centers, Centers for Mind-Body Medicine and Centers for Complementary and Alternative Medicine (CAM) have been addressing the complexity of chronic pain by focusing on holistic, integrative approaches based on biopsychosocial modalities, mind-body healing and alternative medicine (Caudill 1995; Osborne et al. 2006; Roelofs et al. 2002; Sandmaier 2000; Secor et al. 2004; Wallis 2005). The following modalities are effective in pain management: cognitive-behavioral therapeutic models for chronic pain (Caudill 1995; Grant and Haverkamp 1995; Osborne et al. 2006), progressive relaxation (Hammond 1990; Shaw and Erlich 1987), and clinical hypnosis for chronic pain (Barber 1996; Hammond 1990; Erickson 1994; Erickson et al. 1990; Erickson et al. 1976; Rossi and Cheek 1988). Recently, leading pain-management centers for Mind-Body Medicine and Centers for Complementary and Alternative Medicine (CAM) have been treating chronic pain through integrative approaches. Such integrative approaches are based on biopsychosocial modalities, mind-body healing and alternative medicine (Caudill 1995; Osborne et al. 2006; Roelofs et al. 2002; Sandmaier 2000; Secor et al. 2004; Wallis 2005). These approaches support that pain has to be understood and dealt with as a complex mind-body phenomenon that impacts a person's physical, mental social and emotional functioning (Barber 1996; Bloch 2000; Caudill 1995; Erickson 1994; Hammond 1990; Harma et al. 2002; Ohayon and Schatzberg 2003; Rossi and Cheek 1988). Previous research reveals that cognitive-behavioral therapy (CBT), clinical hypnosis and progressive relaxation have been effective modalities of treatment for chronic pain (Caudill 1995; Grant and Haverkamp 1995; Osborne et al. 2006; Hammond 1990; Shaw and Erlich 1987; Barber 1996; Hammond 1990; Erickson 1994; Erickson et al. 1990; Erickson et al. 1976; Rossi and Cheek 1988).
5. **Farrugia, D. & Fetter, H. (2009). Chronic pain: Biological understanding and treatment suggestions for mental health counselors. *Journal of Mental Health Counseling*, 31, 189-200.** Numerous counseling strategies have been used successfully with persons who experience acute as well as chronic pain. A recent meta study found that cognitive behavioral therapy, behavioral techniques, self-regulatory techniques such as hypnosis and relaxation training, and general supportive counseling all proved not only helpful for clients coping with chronic pain but also reduced pain intensity. (Hoffman, B., Papas, R., Chatkoff, D. and Kerns, R. (2007). Meta-analysis of psychological interventions for chronic low back pain. *Health Psychology*, 26, 1-9).
6. Treatment with psychotherapy has also shown to cause a decrease in the degree to which pain interferes with activity, increasing the ability to cope with pain, and allowing a decreased use of some medications and other physical treatments (Puder RS. Age analysis of cognitive-behavioral group therapy for chronic pain outpatients. *Psychol Aging*. 1988; 3 (2): 204-7.)

7. Patients with mental disorders due to injuries involving pain and stress require the fellowship and spiritual elevation of group encounters with like members just as substance abuse and other medical condition patients require AA meetings or medical condition support groups with human contact to help offset isolation, depression and medical and emotional regression.
8. The following evidence in the literature documents the effectiveness of individual and group psychotherapy in chronic pain patients:
  - a) Gamsa A, Braha RE, Catchlove RE, The use of structured group therapy sessions in the treatment of chronic pain patients. *Pain*. 1985; 22(1), 91-6.; Spence SH.
  - b) Cognitive-behaviour therapy in the treatment of chronic, occupational pain of the upper limbs; a 2 year follow-up. *Behav Res Ther*. 1991; 29(5): 503-9.; Basler HD.
  - c) Group treatment for pain and discomfort. *Patient Educ Couns*.1993; 20(2-3): 167-75.; Li EJ, Li-Tsang CW, Lam CS, Hui KY, Chan CC.
  - d) The effect of a "training on work readiness" program for workers with musculoskeletal injuries: a randomized control trial (RCT) study. *J Occup Rehabil*. 2006; 16(4): 529-41.; Thorn BE, Kuhajda MC.
  - e) Group cognitive therapy for chronic pain. *J Clin Psychol*. 2006; 62(11): 1355-66.)
9. **Pavlek,M. (2008), Paining Out: An Integrative Pain Therapy Model. *Clinical Social Work J*, 36, 385-393.** The hypnotic phenomenon has been applied for many eras and by various cultures as a healing mechanism. The use of hypnosis first started with Franz Mesmer (1734-1815) (Battino and Thomas 1999; Erikson et al. 1990). One of the first times hypnosis was used to treat pain was in 1845 by Esdaile (1957). He was working as a surgeon in India and used hypnosis for surgical anesthesia and analgesia. The past decade, clinical hypnosis has gained more recognitions as a beneficial pain therapy tool. In 1995, A National Institute of Health (NIH) census found that clinical hypnosis is a reliable and effective modality for treating chronic and acute pain symptoms.
10. **Alladin, A. and Alibhai, A (2007). Cognitive hypnotherapy for depression: an empirical investigation. *Intl. Journal of Clinical and Experimental Hypnosis*, 55(2), 147-166.** There are six clinical reasons for utilizing hypnosis with depression: (a) hypnosis amplifies subjective experience, (b) hypnosis serves as a powerful method for interrupting symptomatic pattern, © hypnosis facilitates experimental learning, (d) hypnosis helps to bridge and to conceptualize responses, hypnosis provides different models of inner reality, and (f) hypnosis helps to establish focus

of attention. Yapko, M.D. (1992). *Hypnosis and the treatment of depressions: Strategies for change*. New York: Brunner/Mazel. The rationale for inducing hypnotic trance is to produce relaxation, somatosensory changes, and a sense of control. In a research study, the participants who attended the cognitive hypnotherapy group became intrigued that for the first time in their lives they were able to relax completely, replace their depressive feeling with good feeling, and felt empowered to realize that their "mind is so powerful." Hypnotherapists routinely observe such changes in their patients. This study reveals that the addition of hypnotherapy-an extra component to CBT, which largely focuses on changing behaviors and automatic thoughts-enhances treatment outcome.

11. The following research literature have found that cognitive therapy significantly improves symptoms compared with no treatment:
  - a) Gloaguen V, Cottraux J, Cucherat M, et al., A meta-analysis of the effects of cognitive therapy in depressed people 1998. *J Affect Disord* 1998; 49:59-72. Search date not stated; primary sources Medline, embase, references in books and Pappers, previous reviews and meta-analyses, abstracts from congress presentations and preprints sent by authors).
  - b) Elkin I, Shea MT, Watkins JT, et al. National Institute of Mental health treatment of depression and collaborative research program: general effectiveness of treatments. *Arch Gen Psychiatry* 1989; 46:971-982.
  - c) Mynors-Wallis LM, Gath DH, Lloyd-Thomas AR, et al. Randomized controlled trial comparing problem solving treatment with amitriptyline and placebo for major depression in primary care. *BMJ* 1995; 310:441-445.
  - d) Dowrick C, Dunn G, Ayuso-Mateos JL, et al. Problem solving treatment and group psychoeducation for depression: multicentre randomized controlled trial. *BMJ* 2000; 321: 1450-1454.
  - e) Bower P, Rowland N, Mellor Clark J, et al. Effectiveness and cost effectiveness of counseling in primary care. In: *The Cochrane Library*, Issue 2, 2002. Oxford: Update Software. Search date 2001; primary sources medline, Embase, psychlit, Cinahl, Cochrane Controlled Trials Register; CCDAN trials register, personal contact with experts and CCDAN members, search of unpublished sources (clinical trials, books, dissertations, agency reports, etc.), and hand searches of one journal and reference lists.

12. The following research literature substantiate that in patients with mild to severe depression, psychotherapy in addition to antidepressant medication is more useful/effective than either treatment alone:
  - a) Thase ME, Greenhouse JB, Frank E, et al. Treatment of major depression with psychotherapy or psychotherapy - pharmacology combinations. *Arch Gen Psychiatry* 1997; 54:1009-1015. Pooled results of six research protocols conducted 1982-1992 at the Mental Health Clinical Research Center, University of Pittsburgh School of Medicine.
  - b) Keller MB, McCullough JP, Klein DN, et al. A comparison of nefazodone, the cognitive behavioral-analysis system of psychotherapy and their combination for the treatment of chronic depression. *N. Engl J Med* 2000; 342:1462-1470.
  - c) DeJonghe F, Kool S, Van Aaist G, Dekker J, Peen J. Combining psychotherapy and antidepressants in the treatment of depression. *J Affect Disord* 2001; 64:217-299.
13. **Gould RA, Otto MW, Pollack MH, et al.** Cognitive behavioral and pharmacological treatment of generalized anxiety disorder: a preliminary meta-analysis. *Behav Res Ther* 1997; 28:285-305. Search date 1996; primary sources Psychlit, Medline, examination of reference lists and unpublished articles presented at national conferences.

II. The following ODG, APA, ACOEM Guidelines, and research literature provide medical evidence that the treatment modalities and the length of treatment recommended for this patient is reasonable and necessary.

14. **ODG Treatment, Integrated Treatment/Disability Duration Guidelines, Pain (Chronic) (updates 12/08/09)** Behavioral interventions: Recommended. The identification and reinforcement of coping skills is often more useful in the treatment of pain than ongoing medication or therapy, which could lead to psychological or physical dependence. Several recent reviews support the assertion of efficacy of cognitive-behavioral therapy (CBT) in the treatment of pain, especially chronic back pain (CBP).
15. The APA Practice Guidelines for Major Depression indicate that factors of patient preference and social issues should be considered for the provision of psychotherapy treatment plus medication management treatment. As well, in cases of persistent Major Depression, the Practice Guidelines do not provide for the discontinuation of either modality of treatment, either psychotherapy or medication. In other words, a numerical constriction of the number of psychotherapy or medication visits with the doctor would not be consistent with the standard of care for Major Depression according to the APA Practice Guidelines. "If the patient is symptomatic, the treatment should be continued."

16. In treating depression, continuation treatment has been found to be effective in preventing relapse (Loonen AJ, Peer PG, Zwanikken GJ. Continuation and maintenance therapy with antidepressive agents: meta-analysis of research. Pharm Week Sci 1991; 13:167-175. Search date not stated; primary sources references of textbooks and review articles, Medline, Embase and review of reference lists of primary studies).
17. **ACOEM Guidelines, Page 87**, if personal or psychological factors contribute to delayed recovery, psychological, psychiatric or other behavioral help intervention is appropriate. Continuing medication, physical therapy or surgery without appropriate psychological support in the face of treatment failure creates the expectation of disability.
18. **ACOEM Guidelines, Page 109**, treatment of chronic pain requires specialized knowledge, substantial time and **access to multidisciplinary care**. Judicial involvement of other professionals, such as psychologists, exercise and physical therapists and other health care professionals, who can offer **extra physical or mental therapy** while the physician continues to orchestrate the whole therapeutic process can be helpful.
19. **Chronic Pain Medical Treatment Guidelines, 8 C.C.R. ss9792.20-9792.26, MTUS (effective July 18, 2009), Page 3** “recommended: Psychological evaluations are generally accepted, well established diagnostic procedures not only with selected use in pain problems, but also with more widespread use in chronic pain populations. Diagnostic evaluations should distinguish between conditions that re preexisting, aggravated by the current injury or work related. Psychosocial evaluations should determine if further psychosocial interventions are indicated. The interpretations of the evaluation should provide clinicians with a better understanding of the patient in their social environment, thus allowing for more effective rehabilitation. (Main-BMJ, 2002) (Colorado, 2002) (Gatchel, 1995) (Gatchel, 1999) (Gatchel, 2004) (Gatchel, 2005) In a large RCT the benefits of improved depression care (antidepressant medications and/or psychotherapy) extended beyond reduced depressive symptoms and included decreased pain as well as improved functional status. (Lin-JAMA, 2003)”
20. **ACOEM Guidelines 2004 Second Edition, Chapter 15, Stress Related Conditions, Page 388**, “Referral for mental health professional assessment may be considered for patients who anticipated absent from work will exceed one week.
21. **ACOEM Guidelines 2004 Second Edition, Chapter 15, Stress Related Conditions, Page 398**, “Serious conditions such as serious depression and schizophrenia be deferred to a specialist, while common psychiatric conditions, such as mild depression are referred to a specialist, after symptoms continue for more than six to eight weeks. The practitioner should use his or her best professional judgment in determining the type of specialist.”

22. **Psychological Aspects of Mutilating Hand Injuries.** Meyer TM. Department of Psychology, Center for Neuromuscular Sciences, Memorial Medical Center, 701 N. First Street, Springfield, IL 62781, USA. [meyer.therese@mhsil.com](mailto:meyer.therese@mhsil.com) The immediate and long-term outcome of a mutilating hand injury can be positively influenced by health care professionals adopting a biopsychosocial perspective toward treatment and management. Such an injury produces a psychological and social impact that should be openly and candidly addressed with the injured individual and with the family. The earlier and more skillfully these issues are addressed, the more likely it is that psychological factors will not impede functional outcome. J Hand Surg [Am]. 1990 May; 15(3):511-5.
23. **Early Psychological Aspects of Severe Hand Injury.** Grunert BK, Smith CJ, Devine CA, Fehring BA, Matloub HS, Sanger JR, Yousif NJ. Froedtert Memorial Lutheran Hospital, Milwaukee, Wisconsin 53225. We investigated the incident and nature of psychological symptoms occurring during the first two months after severe hand injuries. 94% of patients had significant symptoms at some point early in rehabilitation, including nightmares (92%) flashbacks (88%), affective lability (84%), preoccupation with phantom limb sensations (13%), concentration/attention problems (12%), cosmetic concerns (10%), fear of death (5%), and denial of amputation (3%). Two months later, flashbacks (63%) remained pronounced. Nightmares (13%), affective lability (48%), concentration/attention problems (5%), fear of death (0%), and denial of amputation (0%) declined markedly, while cosmetic concerns (17%) and preoccupation with phantom limb sensations (17%) increased. Based on these findings, we believe that psychological treatment should often be given as part of the rehabilitation process. Ann Plast Surg. 1992 Dec; 29(6):532-6.

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STATE OF CALIFORNIA, COUNTY OF ORANGE

I am employed in the county aforesaid; I am over the age of eighteen years and not a party to the within entitled action; my business address is 2107 N. Broadway, Suite 207, Santa Ana, CA 92706.

On 6/3/2020, I served the within Doctor's First Report dated 05.27.20 and bill regarding, **Darlene Walls**

on the appropriate parties in said action by placing a true copy thereof enclosed in a sealed envelope with postage thereon fully prepaid, in the United States mail at Santa Ana, California, Addressed as follows:

Law Offices of Natalia Foley  
5753 E. Santa Ana Cyn Rd #G616  
Anaheim, CA 92807

Nelson J. Flores PH.D, QME  
2107 N. Broadway  
Santa Ana, CA 92706

Amguard Ins.  
P.O. Box 1368  
Wilkes-Barre, PA 18703  
Claim #:  
Attn.

Sedgwick Claims Management  
P.O. Box 14563  
Lexington, KY 40512  
CL#:  
Attn.:

Russell Legal  
305 N. Harbor Blvd. Ste. 206  
Fullerton, CA 92832

S.C.I.F.  
P.O. Box 65005  
Fresno, CA 93650  
Claim #:  
Attn.

I declare under penalty of perjury, that the foregoing is true and correct.

Executed on 6/3/2020, at Santa Ana, California.

By: 

Monique Rico

cc: File